

Code of Conduct Policy

Version: 1.0

Board Approved Date: April 9, 2026

Effective Date: April 9, 2026

Visibility: Public, Website, Sign on Site

Purpose & Scope

This policy sets clear expectations for respectful, safe, and sportsmanlike behaviour at Red Deer Pickleball Club. It applies to all members, guests, and program participants whenever they are on RDPC property or participating in RDPC activities.

Definitions (only if needed)

- **Complaint basis:** This policy is normally enforced when a concern or complaint is reported to the club.

Policy

- Follow all posted club rules and directions from RDPC representatives.
- Treat all players, volunteers, guests, and visitors with courtesy and respect. Profanity, degrading remarks, bullying, harassment, or abusive behaviour, whether spoken, written, or gestured, is not acceptable.
- Help create a welcoming and inclusive environment. Players are expected to encourage others, respect players of all abilities, and share courts fairly.
- Excessive yelling, aggressive celebrations, or behaviour intended to intimidate, distract, or unsettle others is not acceptable. Celebration and self-expression must remain respectful to others on and around the court.
- Appropriate attire must be worn at all times. Tops, bottoms, and athletic non-marking shoes are required. Cleats, flip-flops, bare feet, and hard-soled footwear are not allowed. Clothing must not display offensive words, images, or symbols. Cultural, religious, and gender-affirming garments are welcome unless they create a safety risk.
- Members, guests, and participants must help protect the facility and equipment. Do not play on wet courts. Report unsafe conditions to the club. Do not jump or climb on fences, and do not hang bags or equipment on them.
- Open flames are not allowed on site, including portable BBQs and fire pits. Walkways must be kept clear, and each person is responsible for their own belongings.

Roles and Responsibilities

Board of Directors

- Approves this policy and any major changes to it.
- Reviews serious or repeated conduct concerns when needed.

Club Administrator & Organized Play Facilitator

- Receives complaints or reports.
- Gathers information and helps manage follow-up.
- Communicates outcomes or next steps, where appropriate.

Members, Guests, and Program Participants

- Follow this policy and all posted club rules.
- Report concerns in good faith.
- Cooperate with any review of a reported concern.

Process (How to Use This Policy)

- Concerns should be submitted through the contact form on the RDPC website.
- RDPC will review the concern, gather relevant information, and determine what action, if any, is appropriate.
- Depending on the situation, action may include a reminder, verbal or written warning, temporary suspension of play privileges, or membership review.
- Serious or repeated violations may result in suspension or termination of membership or participation privileges.

Exceptions (only if needed)

None

References and Related Policies

None